

#19

Attorney Docket: 02324-019001

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Luis Ortiz et al.
Serial No. : 09/267,178
Filed : March 12, 1999
Title : COMPUTER TELEPHONY SYSTEM USING MULTIPLE HARDWARE
PLATFORMS TO PROVIDE TELEPHONY SERVICES

Art Unit : 2666
Examiner : Ronald B. Abelson

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

SUMMARY OF TELEPHONE INTERVIEW WITH EXAMINER ABELSON
ON FEBRUARY 2, 2004

The applicant's representative discussed differences between platform-independent protocols and platform-dependent protocols based on relevant sections of the specification and discussed the functions of and communications among service modules. The applicant's representative pointed out that Coile (U.S. 6,298,063) did not disclose and would not have suggested limitations of claim 1, for example, that the servers 112 "manipulate the resources according to platform-dependent protocols to facilitate performance of the computer telephony services for other service modules" or that there is communication among servers 112A, 112B, and 112C.

The examiner indicated that (i) he will review Coile further with respect to the communication among servers 112A, 112B, and 112C, (ii) the claims would be patentable over Coile and Terry because these references do not disclose service modules that "manipulate the resources according to platform-dependent protocols to facilitate performance of the computer

CERTIFICATE OF TRANSMISSION BY FACSIMILE

I hereby certify that this correspondence is being transmitted by facsimile to the Patent and Trademark Office on the date indicated below.

March 9, 2004
Date of Transmission

Signature 

Deborah R. Nast

Typed as Printed Name of Person Signing Certificate

Applicant : Luis Ortiz et al.
Serial No. : 09/267,178
Filed : March 12, 1999
Page : 2 of 2

Attorney Docket: 02324-019001

telephony services for other service modules", and (iii) he may conduct more searching based on his understanding of the claims.

Respectfully submitted,

Date: March 8, 2004

Rex Huang
Rex Huang* for
David L. Feigenbaum, Reg. No. 30,378

Fish & Richardson P.C.
225 Franklin Street
Boston, MA 02110-2804
Telephone: (617) 542-5070
Facsimile: (617) 542-8906

** See attached document certifying that Rex Huang has limited recognition to practice before the U.S. Patent and Trademark Office under 37 CFR § 10.9(b).*

20804552.doc


**BEFORE THE OFFICE OF ENROLLMENT AND DISCIPLINE
UNITED STATES PATENT AND TRADEMARK OFFICE**

LIMITED RECOGNITION UNDER 37 CFR § 10.9(b)

Rex Huang is hereby given limited recognition under 37 CFR § 10.9(b) as an employee of the Fish & Richardson P.C. law firm to prepare and prosecute patent applications wherein the patent applicant is the client of the Fish & Richardson P.C. law firm, and the attorney or agent of record in the applications is a registered practitioner who is a member of the Fish & Richardson P.C. law firm. This limited recognition shall expire on the date appearing below, or when whichever of the following events first occurs prior to the date appearing below: (i) Rex Huang ceases to lawfully reside in the United States, (ii) Rex Huang's employment with the Fish & Richardson P.C. law firm ceases or is terminated, or (iii) Rex Huang ceases to remain or reside in the United States on an H1B visa.

This document constitutes proof of such recognition. The original of this document is on file in the Office of Enrollment and Discipline of the United States Patent and Trademark Office.

Expires: May 16, 2004



Harry I. Moatz
Director of Enrollment and Discipline

Attorney's Docket No.: 02324-019001

**OFFICIAL COMMUNICATION
FACSIMILE**

**RECEIVED
CENTRAL FAX CENTER**

MAR 09 2004

**FOR THE PERSONAL ATTENTION OF:
EXAMINER RONALD B. ABELSON**

OFFICIAL

**COMMISSIONER FOR PATENTS
WASHINGTON, D.C. 20231**

FAX NO: 703-872-9306

Number of pages including this page 4

**Applicant : Luis Ortiz et al.
Serial No. : 09/267,178
Filed : March 12, 1999**

**Art Unit : 2666
Examiner : Ronald B. Abebson**

FACSIMILE COMMUNICATION

**Title : COMPUTER TELEPHONY SYSTEM USING MULTIPLE HARDWARE
PLATFORMS TO PROVIDE TELEPHONY SERVICES**

**Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450**

Sir:

**Attached to this facsimile communication cover sheet is SUMMARY OF TELEPHONE
INTERVIEW WITH EXAMINER ABELSON ON FEBRUARY 2, 2004, faxed this 9th day of
March, 2003, to the United States Patent and Trademark Office.**

**Fish & Richardson P.C.
225 Franklin Street
Boston, MA 02110-2804
Telephone: (617) 542-5070
Fax: (617) 542-8906**

20814900.doc

**NOTE: This facsimile is intended for the addressee only and may contain privileged or confidential
information. If you have received this facsimile in error, please immediately call us collect at
(617) 542-5070 to arrange for its return. Thank you.**